MICT SETA ACCREDITED COURSES

- Using communication techniques effectively
- Developing and maintaining effective working relationship with clients
- Creating and managing an environment that promotes innovation
- Operating in a professional manner utilising trouble shooting techniques while applying creative thinking processes
- Demonstrating an understanding of the external environment of business
- Applying and explaining the generic business process and value chain model
- Modelling and designing business processes and workflow
- Supporting the project environment and activities to deliver project objectives
- Applying basic principles of requirements-related modelling
- Observing and recording the findings of a business requirements gathering session
- Applying a systems approach to decision making
- Developing and implementing specifications to achieve the desired product or service
- Applying efficient time management to the work of a department/ division/ section
- Explaining the principles of business and the role of information technology
- Assisting in researching the problem and the solution within a consulting context
- Demonstrating an awareness of ethics and professionalism for the computer industry in South Africa
- Demonstrating an understanding of business applications and systems
- Applying information gathering techniques for computer system development
- Analysing and applying different Information and Communication Technology (ICT) Systems
- Development Lifecycle (SDLC) models for a given scenario

CUSTOMISED TRAININGS
(NOT LIMITED TO)

- Asset Management
- Bid Committee Training
- Business Process Management
- Business Process Re-Engineering
- Change Management
- Communication Skills
- Competency Based Interviewing
- Conflict Resolution
- Contract Management
- Corporate Governance
- Disciplinary Hearings and Procedures
- Emotional Intelligence
- Employment Equity
- Ethics and Office Etiquette
- Executive Leadership
- Finance for Non-Financial Managers
- Financial Analysis
- Grievance Hearings and Procedures
- Leadership and Management
- Marketing and Brand Management
- Advanced Negotiation Skills
- Presentation Skills
- Public Sector Demand and Acquisition
- Sports Science and Psychology
- Strategic Planning and Implementation
- Supervisory Skills
- Supply Chain Management
- Managing Project Finance

SKILLS DEVELOPMENT TRAININGS

- Recognition of Prior Learning
- Finance for Non-Financial Managers
- Bid Committees
- Leadership, Mentorship & Coaching
- Incident Investigation
- Design, Development & Delivery of Presentation & Public Speaking
- Advanced MS Excel
- Managing Procurement Risk
- Strategic Capability & Leadership Course
- Course Specification for Change Management
- Customer Service Excellence Training
- Asset Management training
- Introduction to Risk Management
- Organisational Change Management
- Employee Relations Training Specifications For Non-Managerial Employees
- Advanced Presentation Skills
- Leadership, Mentoring & Coaching Skills for Women in Emerging Roles
- Women in Mining Training
- Introduction to Compliance Training
- Project Management Training
- Business Management and Administration
- King IV Corporate Governance
- Supply Chain Management Group Training
- Office Management and Administration
- Initiating and Chairing Disciplinary Hearing Training
- Occupational Health and Safety Training